## Terms and Conditions for Eujim Academy

By accessing our website, enrolling in our courses, or using our services, you agree to comply with and be bound by the following Terms and Conditions. Please read them carefully before proceeding.

## 1. Definitions

"Eujim Academy" refers to our institution offering training and educational services.

"User" or "You" refers to any individual accessing our website or services.

"Services" refers to the courses, training programs, and other educational resources provided by Eujim Academy.

# 2. Eligibility

Users must be at least 18 years old or have parental/guardian consent to enroll in our courses. Users must provide accurate and complete information during registration.

## 3. Course Enrollment

Enrollment is subject to availability.

Course fees must be paid in full before the start date unless otherwise agreed. Users are responsible for ensuring they meet the prerequisites outlined for each course.

## 4. Payment Terms

Fees are payable via bank transfer, mobile money (e.g., M-Pesa), or other methods specified on our website.

Payments are non-refundable except under specific circumstances outlined in Section 6 (Refund Policy).

## 5. Intellectual Property

All course materials, content, and resources are the intellectual property of Eujim Academy. Users may not copy, distribute, or use any course materials for commercial purposes without written permission.

## 6. Refund Policy

Refunds will only be granted under the following conditions:

- The course is canceled by Eujim Academy.
- The user withdraws at least 7 days before the course start date.
- No refunds will be issued after the course has commenced.

## 7. Code of Conduct

Users are expected to maintain professionalism, respect, and decorum during all interactions, including online forums and physical classes.

Any form of harassment, discrimination, or disruptive behavior may result in immediate termination of enrollment without a refund.

## 8. Limitation of Liability

Eujim Academy is not liable for any indirect, incidental, or consequential damages arising from the use of our services.

We make no guarantees regarding specific outcomes or job placements as a result of course completion.

## 9. Privacy Policy

Personal data collected during registration and course participation will be handled in accordance with our Privacy Policy, which complies with the Data Protection Act, 2019 (Kenya).

#### **10.** Changes to Courses or Services

Eujim Academy reserves the right to modify or cancel courses, schedules, or content. Users will be notified of significant changes in advance.

#### 11. Termination of Services

Eujim Academy reserves the right to terminate access to its services for users who violate these terms. Users may terminate their participation by notifying us in writing.

#### **12. Dispute Resolution**

Any disputes arising from these Terms and Conditions shall be resolved through negotiation. If unresolved, disputes may be referred to arbitration in accordance with Kenyan law.

#### 13. Governing Law

These Terms and Conditions are governed by the laws of Kenya.

#### **14. Contact Information**

For questions or concerns regarding these Terms and Conditions, please contact us:

Email: enrollment@eujimacademy.co.ke Phone: +254 113 281 424 Postal Address: P.O. Box 7034-00200, Nairobi, Kenya